



Priority Housing Need Policy

Last updated: 30 April 2018

Policy Intent

To outline how the Housing Authority identifies clients for priority housing assistance.

Policy Statements

1. To be identified as having a priority housing need clients must be:
 - a. Eligible for public housing; and
 - b. Able to demonstrate that they are experiencing barriers in securing or sustaining appropriate housing and have no other viable option other than public housing; and
 - c. Able to demonstrate risk factors and ongoing housing needs which are caused or aggravated by their current housing situation.
2. Key risk factors and ongoing housing needs include:
 - a. Homelessness;
 - b. Threat to personal safety caused or aggravated by current housing situation;
 - c. Severe and ongoing medical condition caused or aggravated by current housing situation; and
 - d. Current housing situation impacting on wellbeing.
3. The Housing Authority will assess the need for priority housing assistance based on the information provided by clients.
4. Clients are required to provide supporting documentation which demonstrates their need for priority housing assistance.
 - a. The Housing Authority considers circumstances where clients may not be able to provide supporting documentation.
5. Clients' previous and current history with the Housing Authority will be reviewed.
6. Clients found eligible for priority housing assistance will have their priority need reassessed when their circumstances change or at the request of the Housing Authority.

Related Legislation

- *Housing Act 1980*
- *Residential Tenancies Act 1987*
- *Residential Tenancies Regulations 1989*

Related Housing Authority Policy

- Family Violence Policy
- Housing for People with Disabilities Policy
- Transfer Policy